

**Jan. 2018**

## **Ginegar Plastics Inc (GPI) Return Policy:**

- a. **A Returned Product Must Be:**
  - i. One purchased from Ginegar,
  - ii. Not used
  - iii. Not damaged (cores included),
  - iv. In its original packaging
  - v. Labeled properly with its original label
  - vi. Standard. Products that are not standard, or made specifically to order (such as special formulation, cut to order etc.) cannot be return, returned and will not be refunded.
- b. **Returning Product:**
  - i. Buyer will transport the material at own expense, to GPI's WH, located in Santa Maria. No freight cost will be refunded.
- c. **Restocking Fees:**
  - i. For product returned within 30 days of shipping date, no restocking cost will be charged
  - ii. For product returned within 30 to 90 days of shipping - 10% of the invoice value of the returned products (plus tax) will be charged.
  - iii. For product returned after more than 90 days of respective invoice date – GPI may set its restocking charges, or not accept the return at all.
- d. Products that are not standard, or made specifically to order (such as special formulation, rolls cut to order etc.) cannot be returned and will not be refunded.
- e. It's within GPI's sole discretion to reject a return if it finds that the Product doesn't comply with the above conditions. Product that were rejected will not be received and will be removed at buyer's expense.
- f. **Refunds for Returned Products:**
  - i. Accepted Returned product will be refunded for its value including taxes, as charged in the respective invoice (less restocking fees if applicable – see aforementioned).
  - ii. Freight and other costs will not be refunded, whether charged on the original invoice or not.
  - iii. Refund will be in form of credit to Buyer's open account if exists. If there's no open account, return maybe in form of a credit note, replacing material, or cash, at Buyer's discretion.
  - iv. GPI should be allowed about one month to process the refund.

## **Ginegar Plastics Inc.**

3042 Industrial Pkwy Santa Maria, CA 93455 P.O.BOX 1038

T. 805 9259000 ) F. 805 9259009

E. ginegarca@ginegarca.comcast.biz ) [www.ginegar.com](http://www.ginegar.com)



Knowing your needs  
empowering your growth