

Jan. 2018

Ginegar Plastics Inc (GPI) Return Policy:

- a. A returned product must be:
 - i. one purchased from Ginegar,
 - ii. not used
 - iii. not damaged (cores included),
 - iv. in its original packaging
 - v. labeled properly with its original label
 - vi. Standard. Products that are not standard, or made specifically to order (such as special formulation, cut to order etc.) cannot be return returned and will not be refunded.
- b. Returning buyer will transport the material at own expense, to GPI's WH, located in Santa Maria. No freight cost will be refunded.
- c. Restocking fees:
 - i. For product returned within 30 days of shipping date, no restocking cost will be charged
 - ii. For product returned within 30 to 90 days of shipping - 10% of the invoice value of the returned products (plus tax) will be charged.
 - iii. For product returned after more than 90 days of respective invoice date – GPI may set its restocking charges, or not accept the return at all.
- d. Products that are not standard, or made specifically to order (such as special formulation, rolls cut to order etc.) cannot be returned and will not be refunded.
- e. It's within GPI's sole discretion to reject a return if it finds that the Product doesn't comply with the above conditions. Product that were rejected will not be received and will be removed at buyer's expense.
- f. Refunds for returned products:
 - i. Accepted Returned product will be refunded for its value including taxes, as charged in the respective invoice (less restocking fees if applicable – see aforementioned).
 - ii. Freight and other costs will not be refunded, whether charged on the original invoice or not.
 - iii. Refund will be in form of credit to Buyer's open account if exists. If there's no open account, return maybe in form of a credit note, replacing material, or cash, at Buyer's discretion.
 - iv. GPI should be allowed about one month to process the refund.

Ginegar Plastics Inc.

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